



Would you like to distinguish yourself as a certified professional in the rapidly growing field of Elder Mediation?

Are you ready to elevate your skills and transform your passion for Elder Mediation into a nationally or internationally recognized certification? Imagine deepening your practice while gaining the credentials that set you apart and demonstrate your expertise to the community.

How could becoming nationally certified in Elder Mediation enhance your personal and professional journey? This program is designed for those who are ready to take their skills to the next level, master advanced mediation techniques, and become certified leaders in this growing field. Take the next step in your journey—gain the recognition you deserve and make a meaningful impact.

Elder Mediation Mastery – The Path from Foundations to Expertise

Elder Mediation (EM) can have a positive impact on individuals and families who are committed to open communication and mutual support when age-related issues arise.

Course Description:

This comprehensive **online, 20-hour Elder Mediation training program** is designed to equip Elder Mediators with the essential tools, documents and insights needed to enhance their effectiveness and knowledge ensuring ongoing engagement of all participants while recognizing the potential for transformation.

Based on recent research and best practices, the training emphasizes a commitment to continuous learning and professional development. Participants will review essential Elder Mediation documents for their own practice and explore concepts unique to the process, fostering a deeper understanding of its nuances. Current research will also be examined.

Utilizing role-play as a primary training method, participants will explore the distinct challenges and considerations that set Elder Mediation apart from traditional mediation practices. This experiential learning approach will facilitate a thorough examination of the underlying reasons why Elder Mediation requires a tailored strategy, addressing the evolving intergenerational expectations. Disabilities and accommodations will be discussed with EM examples.

As knowledge expands, so too will the understanding of the diverse cultural experiences and needs that mediators must navigate in this sector. By enhancing their skills and awareness, participants will be better positioned to meet the increasing demand for elder mediation services, ultimately contributing to improved outcomes for older individuals and their families.



Course content includes:

1. Overview and examples of documents that can be used in EM.
2. Building relationships; referral and intake; elder abuse screening techniques.
3. Effective communication techniques - both verbal and non-verbal.
4. Cultural competence in elder mediation: understanding diverse perspectives and ensuring inclusivity in the mediation process.
5. Ethics and professionalism in Elder Mediation including confidentiality, language and maintaining professionalism.
6. Safety planning and community involvement.
7. Role-playing exercises: interactive practice sessions to enhance Elder Mediation skills.
8. Building your elder mediation practice: guidance on marketing, networking, and establishing a successful EM business.
9. Developing Elder Mediation agreements: best practices for drafting clear and supportive agreements.

Open to mediators who are building their certification hours or who otherwise wish to enhance their skills and knowledge specifically to mediation with age related issues. This training is approved by both Family Mediation Canada (FMC) and the Elder Mediation International Network (EMIN) for their respective certification programs. The course content also meets the FMC/EMIN certification maintenance requirements.

Dates Offered:

This online video training is offered via the Zoom video platform. Participants will be provided with a private link to participate on the following dates:

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| 1. October 22, 2024 | 3:30 PM – 6:30 PM ET(Canada) |
| 2. October 27, 2024 | 3:30 PM – 6:30 PM ET(Canada) |
| 3. October 29, 2024 | 3:30 PM – 6:30 PM ET(Canada) |
| 4. November 3, 2024 | 3:30 PM – 6:30 PM ET(Canada) |
| 5. November 12, 2024 | 11:30 AM – 1:30 PM ET(Canada) |
| 6. November 17, 2024 | 11:30 AM – 1:30 PM ET(Canada) |
| 7. November 26, 2024 | 3:30 PM – 6:30 PM ET(Canada) |

Registration Fee; 20 hours

FMC Members \$750CAD

Non-Members \$850CAD (no tax)

Course Instructors/Facilitators: Judy Beranger & Ayne Meiklem (bios below)



Judy M. Beranger, M.A. (Honors), B.Ed., B.A., Cert.EM Advanced; Cert CFM Advanced

Judy is recognized as a world leader in the field of Elder Mediation. She is an inspiring and knowledgeable trainer and drafted the Code of Ethics for Elder Mediators internationally. She has been involved with every subsequent update and helped write an additional supporting document: Safeguarding Vulnerable Adults. Judy developed the entire Elder Mediation Certification framework and process for Elder Mediators and did so over a two-year period with input from hundreds of people from a variety of countries along with Family Mediation Canada (FMC), other organizations, networks, and Societies. Judy is Past President of FMC and Chair of the Elder Mediation International Network (EMIN).

Ayne Meiklem

A long-standing certified member of Family Mediation Canada, Ayne has been practicing mediation since the late 1990s, shifting from a private civil practice to family mediation in 2001. In 2007, on behalf of the British Columbia Family Justice Services Division and in conjunction with Mediate BC (formerly the BC Mediator Roster) Ayne participated in the research and development of the first-ever provision of online mediation services to families living remotely and otherwise unable to access service in BC. The evaluated success of this project gave rise to the Distance Services program within BC Family Justice Services Division and was expanded to include all areas of the province in 2010. Ayne went on to train others within the division in the provision of online mediation and to become the Distance Services Program Coordinator providing support to the Division's roster of distance mediators. Also, on behalf of BC's Family Justice Services Division, Ayne participated in the development and piloting of the Children-In-Mediation program in 2008. Positive evaluations of this program resulted in its expansion to all BC families attending mediation at BC Family Justice Centres. Now retired from the public sector, Ayne continues her practice online and is a sought-after assessor and trainer. She remains passionate about both her work with families and the societal shift away from adversarial processes toward the preservation of family as a safe and nurturing foundation through all of life's changes.

Registration form on the next page:

Registration Form:

First name:			
Last name:			
Address:			
City:		Province/ State:	
Postal/ZIP Code:		Phone:	
Email:			

Registration Fee:

FMC/EMIN Members \$750CAD
 Non-Members \$850CAD (no tax)

To register, please email this page and your payment choice to admin@fmc.ca.

International payment:

- Credit card – we’ll invoice you via PayPal (you do not need a current PayPal account)

Canadian payment:

- Credit card – we’ll invoice you via PayPal
- Send an etransfer to admin@fmc.ca (it's an automatic deposit, no password required) through your online banking