

## Operations Manager's Report

It is a privilege to be the Operations Manager for Family Mediation Canada and work for such a worthwhile organization. 2014 marks my 12 years of employment with FMC and I hope that my history and knowledge of the organization continues to serve you well. My role within the organization is to manage all operational aspects, some of which includes, working closely with our board of directors and committees, membership and certification administration, correspondence, website maintenance, accounting, organizing conferences, webinars and marketing.

My marketing efforts this year have resulted in revenue of \$3000 for the organization for obtaining new members and retaining lapsed members.

FMC continues to send out the "News & Happenings", an informational email that informs our Members, about the news & training opportunities across the country and abroad in effort to inform you about what's occurring in the field of family mediation. 4 quarterly News & Happenings issues went out this year.

FMC held and/or participated in five conferences this year:

The Dispute Resolution Five conference took place on November 1-2, 2013 in Toronto, Ontario presented by Nina Meierding on the Practical Strategies from Psychology, Communication, and Negotiation Theory and was attended by over 60 professionals. The DR5 groups include OAFM (Ontario Association for Family Mediation), AFCC Ontario (*Association of Family and Conciliation Courts-Ontario*), ADRIO (*ADR Institute of Ontario*), OCLF (*Ontario Collaborative Law Federation*) and FMC (Family Mediation Canada). The DR5 is a working group comprised of representatives from each organization. The DR5 was formed with the goal of providing high quality continuing education programs to all five member organizations.

In February and March of 2014 FMC held a 6 part webinar series on Child Support with Presenters, Linda Bonnell and Betty Ife with just over 30 participants. Participants earned continuing education credits at this webinar that could count towards obtaining their certification.

In May 2014 FMC attended the AFCC Conference in Toronto, Ontario as an exhibitor and sponsor and many of our members and board members attended as registrants. FMC was busy networking at this conference and we made many great connections who will aid with our future goals.

In June of 2014 FMC attended the Children Now Conference held in Montreal, Quebec. This conference was attended by our current President, Tom Dart and Past-President's Gerry Schoel and Mary Damianakis who still serve on our board, as well as Past-Presidents, Dr. Larry Fong and Judge Nancy Flatters.

FMC also sponsored a luncheon at the Elder Mediation International Network's Summit in Halifax, Nova Scotia which was held in June 2014.

I encourage our members to contact me with any suggestions for the organization that you believe FMC should focus on, to make FMC a healthier organization for our members and the general public.

I look forward my continued working relations and would like to thank the membership and board of directors of FMC for the opportunity to manage Family Mediation Canada.

Respectfully Submitted, Carrie Cekerevac